

Lean Six Sigma

What is lean?

Lean is a philosophy and ongoing effort to reduce waste throughout every process. Lean manufacturing is a systematic approach to identifying and eliminating no value added activities through continuous improvement of processes. Waste elimination equates to increased process speed.

What is Six Sigma?

Six Sigma is a business improvement process that continually strives for perfection. Six Sigma manufacturing involves a disciplined methodology for eliminating the wastes of defects or variance to lower costs and improve customer satisfaction.

- **Execute:** Lean Six Sigma creates a powerful linkage from strategic priorities to operational improvements and facilitates the transformation of a business.
- **Create value:** Lean Six Sigma drives real, tangible value creation. Delivering products and services with speed, customer satisfaction and lower cost through operations excellence is essential to achieve and sustain superior shareholder returns in businesses and governmental enterprises.
- **Build customer loyalty:** Lean Six Sigma generates line-of-sight targeting of customer needs, driving improvement in the areas that matter most to your customers.
- **Achieve sustainable management capability:** Lean Six Sigma is an approach that is highly sustainable, woven into the fabric of the business with capability created from the executive suite to frontline employees.